

## 2023 EAA Chapter Member Satisfaction Survey

Bar graphs show the numbers - left is "less," right is "more." Items sorted "most" to "least."

### Q6: How likely is it that you would recommend your EAA Chapter to a friend or colleague?

0-6	Detractors (0-6)	4
7-8	Passive (7-8)	7
9-10	Promoters (9-10)	22

### Q8: How important is it that your chapter participates in the following areas?

	Not at All					Weighted Average
	1	2	3	4	5	
Connecting with other aviation enthusiasts	1	0	1	11	17	4.43
Hosting EAA's tour aircraft (B-25, Ford Tri-Motor, B-17)	0	1	4	8	15	4.32
Presentations on history/general aviation news	0	1	5	8	15	4.28
Flight training scholarships (i.e. Ray Aviation Scholarships)	3	0	2	5	18	4.25
Educates local community about general aviation	0	0	8	9	10	4.07
Presentations on flying skills/safety	1	1	4	13	10	4.03
Fly Outs	1	4	5	11	6	3.63
Presentations on aircraft building/restoring/maintenance	4	2	7	9	5	3.33
Fly Ins/Pancake Breakfasts	3	3	10	6	6	3.32
Young Eagles	6	2	6	6	6	3.15
Other Youth Activities (e.g. day camp, teen build, etc.)	4	7	4	7	4	3
Flying Start - Learn to fly presentation and Eagle Flights for adults	6	4	7	6	4	2.93
Presentations on learning to fly	8	5	8	2	3	2.5
Chapter aircraft building and restoration projects	8	6	8	4	0	2.31
VMC Club	13	3	9	0	0	1.84
IMC Club	11	7	5	1	0	1.83
Tool Crib (i.e. Specialty tools to loan to members)	14	6	5	1	0	1.73
RC Modeling/Control Line	18	2	4	1	1	1.65

### Q9: Are you satisfied with your chapter's regular gatherings/meetings?

	Not at All					Weighted Average
	1	2	3	4	5	
Meeting Satisfaction	1	3	3	11	12	4

<b>Why?</b>	<i>Organized, efficient, open. The guest presentations are always interesting.</i>
	<i>Frequency and content is just fine. Meeting venue at the BFI Museum is first class!</i>
<b>Positive</b>	<i>We are active and have a robust scholarship program.</i>
<b>Neutral</b>	<i>Good variety of speakers</i>
<b>Negative</b>	<i>The chapter only five months of the year. Which makes it hard for the membership to connect with the chapter.</i>
	<i>I wish they were virtual so i could sit in</i>
	<i>Have the opportunity to se old friends</i>
	<i>Nothing exciting, always the same "good old boys" speak.</i>
	<i>An active group of Warbird owners and enthusiasts.</i>
	<i>Well attended</i>
	<i>Hear they are good but not a regular attendee due to distance</i>
	<i>Very few meetings, no help with restoration, exclusive emphasis on formation.</i>
	<i>Meetings are in Seattle- 2+Hour drive and at night. I can never attend.</i>
	<i>come to one of our meetings and find out</i>
	<i>Being a new member dont have any input</i>
	<i>We have excellent meetings with special guest and or presentations. It is also audio-visual taped and available.</i>
	<i>Although I now live outside the State they keep members well informed</i>
	<i>Great to see the members and enjoy common interests.</i>
	<i>Regular meetings meet high expectations.</i>
	<i>Winter meetings with presentions and notifications.</i>
	<i>we have the right amount of events</i>
	<i>Great speakers over the years</i>
	<i>Squadron business gets done, and then we have presentations by members and guest speakers. The presentations have been excellent for the most part.</i>
	<i>significant routines, location, supporting location, significant service &amp; volunteerism</i>

**Q11: What is one thing you would recommend to improve your chapter?**

Youth involvement, meet more frequently or in other locations, additional activities, cycle leadership for new ideas, fly non-pilot members, recruiting

- Youth *Nothing.*
- Meet/Act. *Get members airborne more often during the flying season.*
- More flight activities (airshow participation). We do, but can always do more.*
- Get more young and college students to the meetings*
- Meet ten months a year, not just five months a year.*
- virtual meetings*
- More participation at flying events*
- Get active - look at new ideas and get some new leadership.*
- Don't know, I'm too far removed from it.*
- More activity in eastern washington*
- All good*
- Less emphasis on formation and more on aircraft restoration and chapter team building*
- Have a couple weekend meetings at a different location that might involve members who can't get to Seattle Museum of Flight. There are other museum locations in greater Puget Sound.*
- identify the next generation of squadron leaders*
- We have a huge roster but meeting seem to not have a huge attendance*
- Attracting more younger leaders.*
- Continue to select good leadership in the key organizational positions as they have been*
- nothing*
- Recruiting younger members*
- Get the Aluminum Overcast back in the air and to BFI Seattle!*
- More involvement from a lot more members.*
- more pilots*
- Getting more youth involved*
- more recruiting efforts resulting in more serving members*
- More participation, reach a younger group. More Warbird owners. Allow EAA Chapters to own and operate airworthiness airplanes (Warbirds)*

**Q12: How would you describe your involvement with flying?**

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I am not a pilot - I just enjoy aviation	5
Not		Pilot			I am not a pilot, but would like to be	0
					I am a student pilot	2
					I am a pilot, but not active	8
					I am a pilot, and fly regularly	16

**Q13: What level of interest do you have in aircraft building or restoration?**

1	2	3	4	5	None	Some	Signif.	Weighted			
					1	2	3	4	5	Average	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Interest	1	5	4	6	6	3.5
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Negative (1-2)	6					
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Positive (3-5)	16					

**Q14: How involved are you with aircraft building or restoration currently?**

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	I am not interested in participating in aircraft building or restoration	7
1	2	3	4	5	I want to build or restore an aircraft someday	4
					I plan on starting an aircraft building or restoration project within 12 month	2
					I have an aircraft building or restoration project underway	7
					I have built or restored an aircraft	7
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Other (please specify)	6
Not int.					Interested	
					<i>Interested but not engaged at this time</i>	X
					<i>Have started collecting parts</i>	X
					<i>Interested but quite truthfully not physically or financially compatible</i>	X
					<i>I follow resoration projects and promote the results.</i>	X
					<i>Would rather just maintain them.</i>	X
					<i>I have participated in both the restoration, operation, &amp; maintenance of multiple vintage aircraft &amp; warbirds.</i>	X
						1 5